

## Community Service Questionnaire

Name of school/institution/service:

Address:

Name/position of interviewee:

Tel. #:

Fax:

e-mail:

1. What sorts of changes have you seen to the population in general since you first came here/over the past 15 years?
2. Can you tell me about the refugees in this community? Where are they from? Are they government sponsored or privately sponsored?
3. What contact do you have with refugees?
4. Are there problems particular to refugees in your community? (health problems - both physical and mental, school for kids, housing, transportation, concern over jobs, gender issues, age issues, political issues)
- 4a. How are these issues addressed, and by whom?
5. Do you have direct contact with other people who assist refugees? (e.g., settlement workers? health care workers? school teachers/guidance counselors? churches? private sponsors? service clubs? police? other?).
6. Are there differences in the needs of refugees and immigrants? (elaborate)
7. What are the factors, in your mind, that contribute to a refugee's decision to stay or to leave your community? Please answer this separately for different nationalities (i.e., do different groups leave for different reasons?)
8. What about the people who stay? Do they integrate with the mainstream community or do they keep to themselves quite a bit? (examples and details).
9. What does the term integration mean to you? (What would be an indication of an integrated refugee?)
10. What sorts of differences have you noticed in the degree to which various groups of refugee students integrate into the community? (age, gender, marital status, education, occupation, size of compatriot community, language proficiency)
11. What sorts of jobs do refugees here find?

12. What kind of recreational activities do members of the refugee community typically participate in? (sports, dancing, drinking, gambling, school-related activities, etc.)
13. Do refugees participate in these activities in the mainstream community, or do they stay within the refugee/immigrant community?
14. What role do religious institutions play in the refugees' lives? (both their own religion and the role of people from other religious institutions who may be offering assistance)
15. In your opinion, what are the pros and cons of destining refugee students to your community? (attitudes in the receiving community as well as factors relating to the refugees themselves.)
16. What would the pros and cons be of settling all Alberta-destined refugees in Calgary and Edmonton? (refugees and the receiving community)
17. What capacity for refugees do you think your community has? Could double the number be settled annually, for instance? How many refugees could be successfully settled in your community for the next five years or the next ten years?
18. Do you think it would be helpful for refugees to settle in communities where people from the same country live? Is there an optimal size for a single refugee group in your community - what would be too small? too big?
19. We may have some additional questions. Can we contact you if we need clarification or additional information?