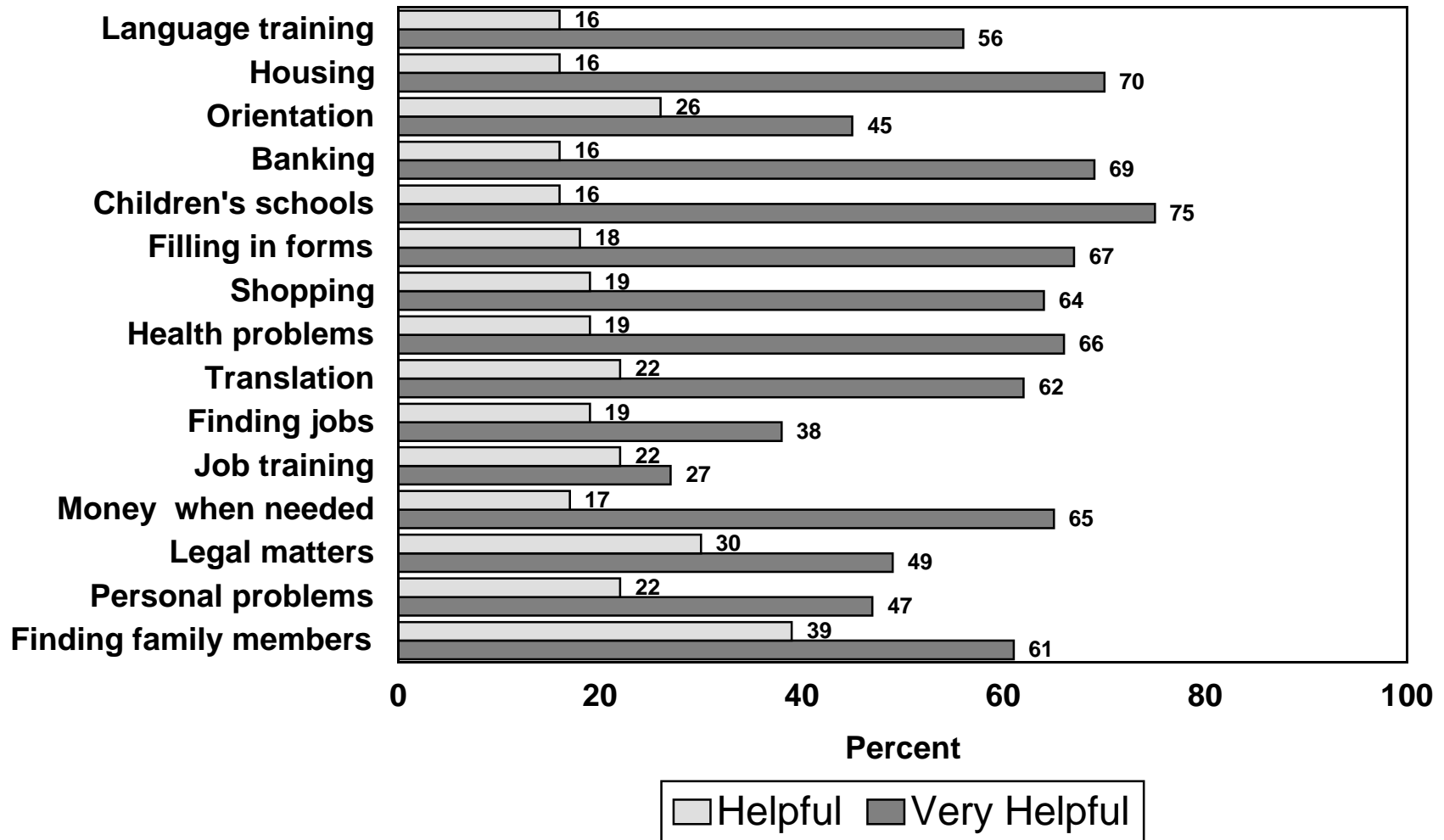


Figure 6-3

Adult Refugees' Evaluations of Services Received During First Year in Canada *



* Refugees were asked to evaluate each service on a 1-5 scale with '1' representing "not at all helpful" and '5' representing "very helpful." The percentages answering '4' and '5' are shown in this graph. Percentages are based on the total number of refugees who indicated that they had received the service (see Table 6-2).