



# **SERVING ETHNOCULTURAL COMMUNITIES:** A Scan of Organizational Capacities in 24 Ethnocultural Community Associations

## **Appendix D**

### **Data Collection Forms**



## Edmonton Multicultural Coalition for Health and Wellbeing

10867-97<sup>th</sup> Street, Edmonton, Alberta T5H 2M6 Phone: 423-1973

### *Interview Guide A: Ethnocultural Community Organization Leaders*

Interviewer \_\_\_\_\_ Date \_\_\_\_\_

Interviewee \_\_\_\_\_ Community \_\_\_\_\_ Organization \_\_\_\_\_

Contact Information \_\_\_\_\_

| MIND MAP                                   | MAIN QUESTIONS                                  | PROBES   |
|--|---|--|
| <b>1 .What they do</b><br><br>1.a. History | Tell me about how this organization formed.     | What were the circumstances?   |
| 1.b. Currently                             | Tell me about your organization or group today. | What does the organization do?<br><br>Who do you serve?<br><br>What services do you provide?<br><br>What is the structure of the organization? |

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| <p><b>2. Linkages</b></p> <p>2. a. With Communities</p> <ul style="list-style-type: none"> <li>- credibility</li> <li>- connections</li> <li>- communication strategies</li> <li>- sphere of influence</li> </ul> | <p>How much influence do you think you have in your community?</p> <p>How did you engage your communities?</p> <p>How do you communicate with the community?</p>                       | <p>Do you feel that you are seen as a legitimate representative by your community?</p> <p>If you needed to get a hundred people together from your community, how would you go about it?</p> |
| <p>2.b. With Others</p> <ul style="list-style-type: none"> <li>- credibility</li> <li>- connections</li> <li>- communication strategies</li> <li>- sphere of influence</li> <li>- funding sources</li> </ul>      | <p>What connections or partnership do you have with other community groups?</p> <p>How much influence do you think you have with government?</p> <p>What are your funding sources?</p> | <p>What about other organizations?<br/>And government?</p> <p>What about other organizations, or the general public?</p> <p>How do you go about obtaining these?</p>                         |

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| <p><b>3. Challenges</b></p> <p><b>OUR PLUG!</b><br/>3.a Coalition's 4 Issues</p> <ul style="list-style-type: none"> <li>- link their issues with Coalition's issues.</li> <li>- Show that we share the same concerns and goals.</li> </ul> | <p>What are the issues facing your community?</p> <p><b>OUR PLUG!</b></p> <p>What we found when we started this Coalition across ethnocultural communities was that we all experienced 4 main issues:</p> <ol style="list-style-type: none"> <li>1. unequal access to suitable employment opportunities for foreign-trained professionals and workers,</li> <li>2. limited access to educational opportunities for newcomers and under funding of ESL supports,</li> <li>3. inability to access affordable and culturally appropriate health services, and</li> <li>4. isolation and exclusion of ethnic minorities from civic and political participation in Canadian society.</li> </ol> | <p>Do you think your community's experience is shared across ethnocultural groups?</p> <p><b>DOES THIS RESONATE WITH YOUR EXPERIENCE?</b></p>  |
| <p><b>4. Response to Challenges</b></p> <ul style="list-style-type: none"> <li>- their strategies for success.</li> </ul>  | <p>How have you responded to community challenges?</p> <p>Tell me about the overall experience of the group. What were some ups and downs?</p>   | <p>What have been the greatest successes?</p> <p>What have been your greatest challenges?</p> <p>How did you overcome them?</p> <p>How did you achieve your goals?</p> <p>What were your strategies to ensure success?</p> |





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### **Interview Guide B: Ethnocultural Community Informal Group Leaders**

Interviewer \_\_\_\_\_ Date \_\_\_\_\_

Interviewee \_\_\_\_\_ Community \_\_\_\_\_ Organization \_\_\_\_\_

Contact Information \_\_\_\_\_

**Are you associated with a group, even if it is informal? If yes, proceed with questions 1 – 5 of this Questionnaire.  
If No, Proceed to Questionnaire C.**

| MIND MAP               | MAIN QUESTIONS                       | PROBES   |
|------------------------|--------------------------------------|--|
| <b>1 .What they do</b> |                                      |  |
| 1.a. History           | Tell me about how this group formed. | What were the circumstances?   |
| 1.b. Currently         | Tell me about your group today.      | Do you have a structure?<br>Are there leaders or permanent members?<br>What does the group do?<br>What services do you provide?<br>Who do you serve? |

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| <p><b>2. Linkages</b></p> <p>2. a. With Communities</p> <ul style="list-style-type: none"> <li>- credibility</li> <li>- connections</li> <li>- communication strategies</li> <li>- sphere of influence</li> </ul> | <p>How much influence do you think you have in your community?</p> <p>How do you engage your community?</p> <p>How do you communicate with the community?</p>                          | <p>Do you feel that you are seen as a legitimate representative by your community?</p> <p>If you needed to get a hundred people together from your community, how would you go about it?</p> |
| <p>2.b. With Others</p> <ul style="list-style-type: none"> <li>- credibility</li> <li>- connections</li> <li>- communication strategies</li> <li>- sphere of influence</li> <li>- funding sources</li> </ul>      | <p>What connections or partnership do you have with other community groups?</p> <p>How much influence do you think you have with government?</p> <p>What are your funding sources?</p> | <p>What about other organizations?<br/>And government?</p> <p>What about other organizations, or the general public?</p> <p>How do you go about obtaining these?</p>                         |

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| <p><b>3. Challenges</b></p> <p><b>OUR PLUG!</b><br/>3.a Coalition's 4 Issues</p> <ul style="list-style-type: none"> <li>- link their issues with Coalition's issues.</li> <li>- Show that we share the same concerns and goals.</li> </ul> | <p>What are the issues facing your community?</p> <p><b>OUR PLUG!</b></p> <p>What we found when we started this Coalition across ethnocultural communities was that we all experienced 4 main issues:</p> <ol style="list-style-type: none"> <li>1. unequal access to suitable employment opportunities for foreign-trained professionals and workers,</li> <li>2. limited access to educational opportunities for newcomers and under funding of ESL supports,</li> <li>3. inability to access affordable and culturally appropriate health services, and</li> <li>4. isolation and exclusion of ethnic minorities from civic and political participation in Canadian society.</li> </ol> | <p>Do you think your community's experience is shared across ethnocultural groups?</p> <p><b>DOES THIS RESONATE WITH YOUR EXPERIENCE?</b></p>  |
| <p><b>4. Response to Challenges</b></p> <ul style="list-style-type: none"> <li>- their strategies for success.</li> </ul>  | <p>How have you responded to community challenges?</p> <p>Tell me about the overall experience of the group. What were some ups and downs?</p>   | <p>What have been the greatest successes?</p> <p>What have been your greatest challenges?</p> <p>How did you overcome them?</p> <p>How did you achieve your goals?</p> <p>What were your strategies to ensure success?</p> |

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| <p><b>5.Coalition's Role</b></p> <p>- what they need from us.<br/>-what the potential is to get them to join us.</p> | <p>What are your group's plans for the future?</p> <p>What do you think the Coalition can do to assist you in your work?</p> |  |
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**Notes and Impressions**

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### ***Interview Guide C: Ethnocultural Community Potential Leaders***

Interviewer \_\_\_\_\_ Date \_\_\_\_\_

Interviewee \_\_\_\_\_ Community \_\_\_\_\_ Organization \_\_\_\_\_

Contact Information \_\_\_\_\_

**Are you associated with a group, even if it is informal? If yes, proceed with questions 1 – 5 of this Questionnaire.  
If No, Proceed to Questionnaire C.**

| <b>MIND MAP</b>                            | <b>MAIN QUESTIONS</b>               | <b>PROBES</b>   |
|--|-------------------------------------|---|
| <b>1 .What they do</b><br><br>1.a. History | Tell me about your community.       | What were the circumstances of immigration and integration?   |
| 1.b. Currently                             | Tell me about your community today. | Do you have any community organizations?<br><br>Are there leaders or permanent members?<br><br>What services exist from these groups? |

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| <p><b>2. Linkages</b></p> <p>2. a. With Communities</p> <ul style="list-style-type: none"> <li>- credibility</li> <li>- connections</li> <li>- communication strategies</li> <li>- sphere of influence</li> </ul> | <p>How much influence do you think you have in your community?</p> <p>How do you engage your community?</p> <p>How do you communicate with the community?</p> | <p>Do you feel that you are seen as a legitimate representative by your community?</p> <p>If you needed to get a hundred people together from your community, how would you go about it?</p> |
| <p>2.b. With Others</p> <ul style="list-style-type: none"> <li>- credibility</li> <li>- connections</li> <li>- communication strategies</li> <li>- sphere of influence</li> <li>- funding sources</li> </ul>      | <p>What connections or partnership do you have with other community groups?</p> <p>How much influence do you think you have with government?</p>              | <p>What about other organizations?<br/>And government?</p> <p>What about other organizations, or the general public?</p>   |

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| <p><b>3. Challenges</b></p> <p>3.a Coalition's 4 Issues</p> <ul style="list-style-type: none"> <li>- link their issues with Coalition's issues.</li> <li>- Show that we share the same concerns and goals.</li> </ul> | <p>What are the issues facing your community?</p> <p><b>OUR PLUG!</b></p> <p>What we found when we started this Coalition across ethnocultural communities was that we all experienced 4 main issues:</p> <ol style="list-style-type: none"> <li>1. unequal access to suitable employment opportunities for foreign-trained professionals and workers,</li> <li>2. limited access to educational opportunities for newcomers and under funding of ESL supports,</li> <li>3. inability to access affordable and culturally appropriate health services, and</li> <li>4. isolation and exclusion of ethnic minorities from civic and political participation in Canadian society.</li> </ol> | <p>Do you think your community's experience is shared across ethnocultural groups?</p> <p>DOES THIS RESONATE WITH YOUR EXPERIENCE?</p>   |
| <p><b>4. Response to Challenges</b></p> <ul style="list-style-type: none"> <li>- their strategies for success.</li> </ul>   | <p>How have you responded to community challenges?</p> <p>Tell me about your overall experience in this work. What were some ups and downs?</p>  | <p>What have been the greatest successes?</p> <p>What have been your greatest challenges?</p> <p>How did you overcome them?</p> <p>How did you achieve your goals?</p> <p>What were your strategies to ensure success?</p> |

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| <p><b>5.Coalition's Role</b><br/> - what they need from us.<br/> -what the potential is to get them to join us.</p> | <p>What are your plans for the future regarding your community work?</p> <p>What do you think the Coalition can do to assist you in your work?</p> |  |

**Notes and Impressions**

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